



For Immediate Release

**TEAMSUPPORT.COM NAMED “STARTUP OF THE DAY”  
BY MICROSOFT**

(Dallas, TX June 12, 2009) **TeamSupport.com** – a first-of-its-kind, SaaS-based integrated help desk and bug tracking system – was named “**Startup of the Day**” by the Microsoft® BizSpark™ program, a global endeavor to encourage the success of promising early stage business startups. Microsoft BizSpark acknowledged **TeamSupport’s** achievement with a company profile on [www.microsoftstartupzone.com](http://www.microsoftstartupzone.com) on Friday, June 12, followed by an interview with Robert C. Johnson, TeamSupport’s CEO and one of its founders.

“We are extremely honored to be recognized by Microsoft BizSpark as a startup with great potential,” remarked Johnson. “In today’s world, startups can come and go very quickly; it’s reassuring to have the stamp of approval from a giant in the global business community.”

**TeamSupport**, conceived and developed by the software veterans of Muroc Systems, was created to address the very real need for better communication between manufacturers, their customers, and key client-focused teams within their organizations. “We recognized the need to keep everyone in-the-loop by integrating customer service, product development, sales and QA,” Johnson explained. “TeamSupport breaks down the barriers between help desk and bug tracking systems. Having both groups working from the same knowledge base greatly enhances internal and external communications and that translates into happier customers, a better product, and more sales.”

**TeamSupport**, easily configured and customized, is offered in several reasonably priced versions. It is scalable from a simple help-desk or bug tracking system to an enterprise wide issue, bug, feature and customer management system. **TeamSupport** is **free** for up to three end-users (<http://www.TeamSupport.com>). “There are no strings attached,” emphasized Johnson. “We know what being a startup is about and want to give a little back to the smaller companies.”

**About TeamSupport**

**TeamSupport.com** is a wholly-owned subsidiary of Dallas, TX-based Muroc systems, Inc. ([www.MurocSystems.com](http://www.MurocSystems.com)), a holding company focused on developing productivity enhancing software products delivered via the Software-as-a-Service (SaaS) model.

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