



For Immediate Release

TEAMSUPPORT.COM INTEGRATES WITH FACEBOOK

HELP DESK PROVIDER 'FRIENDS' SOCIAL NETWORK

(Dallas, TX July 12, 2011) **TeamSupport.com** (<http://www.TeamSupport.com>) – an emerging leader in SaaS-based customer service and help desk tools – today announced an integration of the company's flagship TeamSupport product with social networking phenomenon Facebook.

"With some 150 million users in the United States alone, Facebook is the 'go to' destination for friends, families, and increasingly, businesses seeking to connect with their customers," noted Robert C. Johnson, CEO of TeamSupport. "Our corporate users are acutely aware of the impact that responsive customer communications can have on their bottom lines; after all, it's why they chose TeamSupport to 'connect the dots' between internal staff silos." With a few keystrokes, administrators can add the TeamSupport button to their company [Facebook](#) page, giving end-users a new avenue to open a support ticket or search the knowledgebase. "A truism of business growth is to be where your customers are; Facebook certainly heads the 'A-List' of places to be and be seen."

Used by customer support and corporate help desks worldwide, **TeamSupport** is easily configured and customized; the application is offered in several reasonably priced, upgradeable versions. TeamSupport is scalable from a simple help-desk application to a 100+ seat enterprise-wide customer support and product defect tracking system.

About TeamSupport

TeamSupport.com is a wholly-owned subsidiary of Dallas, TX-based Muroc Systems, Inc. (<http://www.MurocSystems.com>), a holding company focused on developing productivity enhancing software products delivered via the Software-as-a-Service (SaaS) model.

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