



For Immediate Release

TEAMSUPPORT.COM STRENGTHENS INTEGRATION WITH SALESFORCE

ENHANCED INTERFACE STREAMLINES CRM WORKFLOW

(Dallas, TX August 29, 2011) **TeamSupport.com**

(<http://www.TeamSupport.com>) – an emerging leader in SaaS-based customer service and help desk tools – today announced the release of a significant enhancement to data sharing between their flagship customer support application and CRM industry leader Salesforce.com.

"In addition to importing basic user and account information into TeamSupport, users of Salesforce are now able to map custom fields created in the CRM system," said Robert C. Johnson, CEO of TeamSupport.com. "It greatly expands the range of client data accessible to TeamSupport users within the organization, and that translates into better communication between workgroups, increased productivity and ultimately, happier customers."

For details, please visit:

http://teamsupport.com/teamsupport_salesforce_connect.php

Employed by customer support and corporate help desks worldwide, **TeamSupport** is easily configured and customized; the application is offered in several reasonably priced, upgradeable versions. TeamSupport is scalable from a simple help-desk application to a 100+ seat enterprise-wide customer support and product defect tracking system.

About TeamSupport

TeamSupport.com is a wholly-owned subsidiary of Dallas, TX-based Muroc Systems, Inc. (<http://www.MurocSystems.com>), a holding company focused on developing productivity enhancing software products delivered via the Software-as-a-Service (SaaS) model.

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